



## MANUFACTURER'S WARRANTIES

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Dynamo Playgrounds warrants its products to be free from defect in materials or workmanship for a period of (1) one year during normal use, provided that product has been installed in accordance with Dynamo's published specifications. The following additional limited† warranties cover the Product(s) against defects caused by deterioration affecting the structural integrity of the equipment starting from the date of delivery.

Lifetime‡ warranty on the following with the exclusion of cosmetic defects;

- Aluminum and steel posts
- Moulded aluminum parts

10 Year warranty on the following with the exclusion of cosmetic defects;

- Tubular aluminum and steel components
- Aluminum and stainless steel connectors
- Nylon bearings and ring junction pieces on rotating climbers

5 Year warranty on the following with the exclusion of cosmetic defects;

- PVC-coated steel decks
- Cable breakage
- Rubber seats or Rubber mats included in net designs
- Glass Fibre Reinforced Concrete (GFRC)

2 Year warranty on the following with the exclusion of cosmetic defects;

- Aluminum components of Biggo Swing™ Seat

1 Year warranty on the following with the exclusion of cosmetic defects;

- Rubber bumper for Biggo Swing™ Seat

The warranties stated above are valid only if the structures are erected in conformity with the installation instructions and procedures furnished by Dynamo using approved parts and have been maintained and inspected in accordance with Dynamo instructions and have been subjected to normal use for the purpose for which the goods were designed.

These warranties cover either replacement or repair, and Dynamo reserves the right, when replacing products or parts, to make approved substitutions in design or specifications at the Manufacturer's discretion. To make a claim under the terms of the Warranty, the Buyer must submit a written statement of claim promptly following the discovery of the defect(s) and within the specified warranty period, along with a copy of the original invoice, maintenance records, and supporting photographs to; [service@dynamoplaygrounds.com](mailto:service@dynamoplaygrounds.com).

### Exclusions:

Product(s) installed near water, have direct contact with chlorinated water or saltwater (Waterparks) or product(s) installed with occasional contact with such water through salt spray or sea or ocean mist are not covered under warranty for any defects caused by corrosion.

Cosmetic items (such as; scratches, dents, marring, paint or rope fading/ discolouring and weathering), normal wear and tear, or damage due to warping.

Product subjected to improper care, negligence, accident, natural disasters or vandalism.

Product that has been modified, altered or repaired by persons other than Dynamo or its designees in any respect, which in the judgement of Dynamo affects the condition or operation of the structure.

Third party supplied products or services, such as; installation; slides, or non-branded Dynamo products. Warranties as provided by Third party supplier will apply to such products or services.

Biggo swing chain, swing hangers or swing bushings.

Transportation costs, any cost associated with dismantling the existing structure for part replacement or on-site installation costs are not covered by these warranties, except where specific arrangements have been made with written consent from Dynamo.

*\*Limited warranty – Where replacement warranty claims are made for products that have seen significant service use, an accrued service benefit will be charged against any full or sectional product replacement. The following formula will be used to calculate the applicable accrued service charge:  $MRSP * .625\% * \text{number of months in service from date of delivery to date warranty claim is awarded}$ .*

*#Dynamo deems 20 years as the normal lifetime for its playground equipment.*